

# Convenient Electronic Services

## Home Banking 24

From any internet browser you can:

- ✓ View account information (e.g., balances, history, check copies, etc)
- ✓ Transfer funds between accounts with us or with an account at another financial institution
- ✓ Set up email or text message alerts
- ✓ Apply for loans
- ✓ Pay bills with Bill Payer

Just go to [www.summitcu.org](http://www.summitcu.org) and complete the login information on the right-hand side of the page.

For first-time users, use your account number in the "User Name" field and use your Access Code for your password (If you do not know your Access Code, please contact the Member Service Call Center.) Next, follow the prompts to verify your account and set-up a Password, new User Name, and complete your security questions.

## Mobile 24

You can access your Credit Union accounts straight from your smartphone or tablet with our Mobile 24 app available in the Apple App Store, Amazon App Store, and Google Play.

- ✓ Check your balances and transaction history
- ✓ Make transfers
- ✓ Find Branches, ATMs, and Co-Op Shared Branches
- ✓ Deposit a check using Mobile Deposit
- ✓ Pay bills with Bill Payer

Download our Mobile 24 app by visiting our website at [www.summitcu.org](http://www.summitcu.org) using the browser on your mobile device. For instructions on how to activate your account on our mobile app, go to [www.summitcu.org/homebanking](http://www.summitcu.org/homebanking).

## Mobile Pay

We have more ways for you to make payments on the go.

- Pay person-to-person with PeoplePay, available through Mobile 24.
- Pay in-store and in-apps with Apple Pay®, Samsung Pay™, and Google Pay™.
- Pay online with a Visa Checkout account.

## eStatements

Eliminate your paper statement and get it electronically at your computer.

- ✓ Email notification when new statements are ready
- ✓ Review 12 months of your statements at any time
- ✓ Print statements whenever you like

Just go to [www.summitcu.org](http://www.summitcu.org), login to Home Banking 24, mouse over "Accounts" on the menu, and then click on "eStatements," which should be the last item in the list. When you click on "eStatements," a second window should open containing your eStatements interface.

## Bill Payer

No more writing checks and licking envelopes! You just tell us which bills to pay and for how much and we do the rest. It only takes seconds once your account is set-up!

Bill Payer is FREE if as long as you are signed-up for eStatements. Otherwise, it's free for the first 60 days and just \$2.95 per month thereafter.

Just go to [www.summitcu.org](http://www.summitcu.org) and login to Home Banking 24. Once logged-in, mouse over to the Bill Payer tab at the top of the page and choose between enrolling in Bill Payer or viewing a demo.

## Call 24 Telephone Banking

Reach your Credit Union account anytime, day or night, from any touch-tone telephone.

- ✓ Check your balance(s).
- ✓ Listen to recent transactions and cleared checks.
- ✓ Transfer funds between your accounts.

Call 336-662-6201 or 800-522-4212 and then follow the menu provided below. If you don't know your Access Code, contact Member Services.

<b>Call 24 Telephone Banking</b> 336-662-6201 or 800-522-4212	
<b>At Greeting...</b> Press 1 for Call 24 Account Access	<b>Transfers / Loan Payments / Withdrawals</b> Press 1 for Transfer 2 for Cross Account Transfers 3 for Withdrawals by Check
<b>Call 24 Main Menu</b> <ul style="list-style-type: none"><li>• Enter your Account Number, followed by #.</li><li>• Then, enter your Access Code (If you do not know your Access Code, contact the Member Service Call Center.), followed by #.</li></ul> Press 1 for Account Information 2 for Transfers / Loan Payments / Withdrawals 3 to Change Your Access Code	<b>Change Your PIN Options</b> Enter your new PIN followed by #.
<b>Account Information Options</b> Press 1 for Savings 2 for Checking 3 for Visa Credit Card 4 for Loans 5 to Certificates & IRAs	<b>At any time . . .</b> Press 9 to repeat menu choices * to return to the previous menu # to disconnect 0 to speak to a Member Service Representative

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Member Services 336-662-6200 • 800-632-0210  
Mortgage Call Center 336-662-6206 • 877-223-9563  
24/7 Loan Call Center 336-662-6202 • 800-288-5252

Join for the Perks.