

## Home Banking 24: Using the Security Code Feature

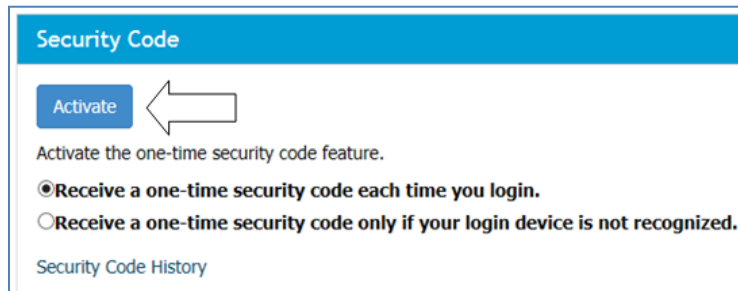
For your protection, the Credit Union requires multiple layers of security to access your accounts online. We require a unique user name, a password, and challenge questions.

For even better protection, you may want to activate a higher level of security called “one-time security code.” This security feature provides two options:

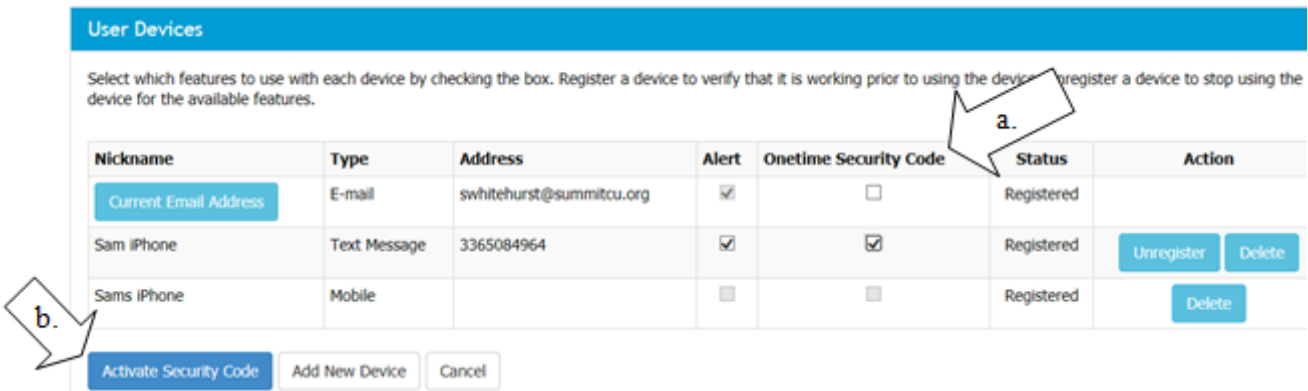
1. The most secure is to have a security code sent each time you login on a device, or
2. Have a security code sent only if the login device is not recognized. Once a security code is used on a device, you will no longer be asked for a security code or challenge questions on that device.

### Steps for activating the security code option:

1. Log into Home Banking 24, choose on “User Options” and select “Change Security Log On.”
2. Under Security Code, at the bottom of the page:
  - a. Choose your preferred security option
  - b. Click Activate



3. To **receive** the security code, choose one of your registered devices on file or add a new device.
  - a. Check the box for the Onetime Security Code next to your device
  - b. Click on Activate Security Code. (The code will be sent to the chosen device and will be good for up to 15 minutes.)



Nickname	Type	Address	Alert	Onetime Security Code	Status	Action
Current Email Address	E-mail	swhitehurst@summitcu.org	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Registered	
Sam iPhone	Text Message	3365084964	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Registered	Unregister Delete
Sams iPhone	Mobile		<input type="checkbox"/>	<input type="checkbox"/>	Registered	Delete

4. If you decide that you no longer want to use a security code for future devices, simply return to the Change Security Log On page and click the Deactivate button. To regain use of challenge questions on a recognized device you will need to reset your challenge questions.