

MOBILE 24 ACTIVATION

1. Visit www.summitcu.org in your mobile browser & click on the proper App Store Icon:



2. Once you see our logo, click the Install button



3. Once installed, **if a Home Banking user:**

1. Enter your username and password
2. Enter the emailed security code (required when connecting to any new device. It is emailed from Summit Info to the address on file)
3. **READY TO GO!** All you'll need is your user name and password for future logins

If you need a Login? (5 Easy steps):

1. Click on 'Need a Login?'
2. Enter the following:
 - Your Membership Number
 - Your Access Code
 - The last 4 digits of the primary member's SSN
 - The Zip Code associated with the account
 - The primary member's Date of Birth
3. A disclosure will be emailed to the address on file.

If you don't have access or don't recognize the address, contact the Member Service Call Center at (336) 662-6200 or (800) 632-0210, option 0

After accepting the disclosure, you will be prompted to create a username and password. The password must be between 10 and 25 characters and contain both letters and numbers.

(The same username and password will be used for your Home Banking 24 log-in)

4. Using your new username and password, log into the Mobile 24 App
5. Enter the emailed security code. This code is required when connecting any new device. It is emailed from Summit Info to the email address on file

READY TO GO! Future log-ins will only require the username and password, not the security code unless it's a new device!